

Solihull Connect

‘Essential Services’

Due to Coronavirus (COVID-19), with effect from Tuesday 24 March 2020 until further notice, our Solihull Connect and payment offices will be closed to the public. A list of telephone numbers is shown below for essential services you may need to contact.

Details of all Council services can be found on our website www.solihull.gov.uk

Adult Social Services	0121 704 8007
Advanced Credit Union	0121 350 8883
Birth and Death Registration	0121 704 8002
Carer's Allowance	0121 704 8100
Child Benefits/HMRC Enquiries	0300 200 3100
Children's Social Services	0121 788 4300
Claims for ISA/ESA/IS	0800 055 6688
DLA Enquiries	0800 121 4600
General Benefit Enquiries	0800 169 0310
Housing	0121 717 1515
Pension Service General Enquiries/Appointments	0800 169 0190
Pension Service New Claims and Bereavement Service	0800 731 0469
PIP Existing Claims	0800 121 4433
PIP New Claims	0800 917 2222
Police	101
Social Fund/Budgeting Loan	0800 169 0140
Tax Credits	0345 300 3900
Universal Credit	0800 328 5644
All other services	0121 704 8100